



27 Litre Wax Melter

User Guide

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Thank you for choosing our 27 Litre Wax Melter.

We have spent lots of energy and time on the development of this appliance in order to guarantee its best quality performance. In order to operate the appliance efficiently and safely, we have compiled all useful information in this User Guide. Please read all information prior to use.

IMPORTANT: PLEASE READ BEFORE OPERATION

Please read all information prior to use.

WARNING

- This product is intended for household or similar use only. Do not use the appliance for any purpose other than its intended use.
- Always ensure tap is in off position (lever facing left) prior to operating your wax melter.
- Please remove plastic tray from vessel interior prior to melting wax. Plastic tray can be used to rest candle making tools, jugs or utensils.
- Vessel Lid – please ensure lid is off when operating vessel.
- Children should be supervised to ensure they do not play with the appliance.

CAUTION

- To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent.
- If cord is damaged, it must be replaced by the manufacturer, its service agent or similar by qualified persons in order to avoid a hazard.
- Take care when handling the vessel and any metal surfaces whilst it is in use, as these will be hot.
- Unit must always be filled with wax when operating. Never operate when empty.



1. WARNING

It is essential that the product user exercises care when using an electrical appliance. Listed below are precautions which are essential for the safe use of the wax melter.

- Read carefully and save all the instructions provided with the appliance.
- Do not use an appliance for any purpose other than its intended use.
- Do not place an appliance on or near a hot gas flame, electric element or on a heated oven.
- Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- CAUTION: To prevent damage to the appliance to not use alkaline cleaning agents when cleaning, use a soft cloth and mild detergent.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been damaged in any manner. If cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



- Do not use near chemical plants, petrol stations, fuel storage, or similar places, where an electric discharge could cause fire.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with appliance
- The temperature of accessible surfaces may be high when the appliance is operating. Do not touch heating parts when the appliance is in use.
- Non-original devices used in connection with the appliance are not covered by the warranty.
- Do not tamper with the appliance in any way. Should this product fail to operate properly, please contact Luxury Candle Supplies.
- Operate the appliance in areas with sufficient air circulation and avoid overheated areas, and keep away from explosive or highly flammable materials.
- Keep away from objects sensitive to magnetic fields, e.g. credit cards.
- This appliance is not water-resistant. Do not immerse the appliance in water or any other liquid.
- Do not use the appliance in areas with extreme temperatures. Keep away from direct sunlight and places with high humidity.
- Protect the device from dropping or being knocked around. This type of handling may cause physical damage to the surface and technical components inside.
- Dispose of used appliance according to guidelines and instructions for the safe disposal of this kind of waste.
- Vessel Lid – please ensure lid is off when operating vessel. If lid has been on the vessel during the heating process, please be careful when handling and lifting the hot lid as heat can result in burns.

If you have any concerns regarding the performance and use of your appliance, please contact the Luxury Candle Supplies.



2. FEATURES OF YOUR WAX MELTER



All pictures shown are for illustration purpose only. Actual product may vary due to product enhancement.

- Large 27 Litre capacity vessel with Lid
- Suitable for most waxes with melting temperatures 50°C -100°C.
- Stainless Steel Tap
- Heat range for thermostat between 50°C -100°C.
- 220-240Vac/50-60HZ, 1800W
- Please remove plastic tray from vessel interior prior to melting wax. Plastic Tray can be used to rest candle making tools, jugs or utensils.
- **International Customers please note:** All Wax Melter units utilise a standard Australian/New Zealand 3 prong electrical plug. If your region differs to the Australian/New Zealand standard, a power converter may be required to ensure compatibility with your region. NB: A power adaptor may not be suitable - it is important to examine the power compatibility prior to use. If you are based in the USA or in a country that operates at different voltage standards to the above, please note that incompatibilities may occur with overseas plug converters/transformers.



3. OPERATING INSTRUCTIONS

IMPORTANT

- Appliances may have some marks from the manufacturing process.
- Do not move unit during operation.
- Do not touch the surface of the vessel during operation.
- Unit should not be operated without wax inside the vessel.
- Always place unit on a flat, strong base able to hold 36kg or more.
- Always ensure tap is in off position (lever facing left) prior to operating your Wax Melter.

3.1 Temperature settings

The appliance is equipped with a thermostat sensor that reads temperature from the bottom of the vessel. The thermostat can be set between 30 to 100°C. The temperature is kept within ± 5 °C.

When turning off the appliance, rotate the dial back to the OFF position.

3.2 Timer Settings

The adjustable can be set between 20-120 minutes. To set the timer, turn the button clockwise; to reduce timer, turn the button counter-clockwise.

To turn off the timer alarm, toggle the Timer Alarm Switch to the OFF position.



3.3 Melting the Wax

1. Plug appliance into the power source.
2. Unit must always be filled with wax when operating. Never operate when empty.
3. Ensure Stainless Steel Tap is in the OFF position (lever facing left).
4. Set thermostat dial to desired temperature. Unit will heat up to set temperature. When the heating unit operates, the indicator light will illuminate.
5. Add wax – heat to required temperature.
6. To stabilise the temperature of the wax, ensure to stir occasionally.
7. Turn tap handle to ON position (forward) to release wax from unit.
8. To turn off appliance, turn the thermostat dial counter clockwise until it stops in the OFF position.

Please note, high heat/overheating may damage the original properties of the wax.

Please ensure the lid is off when melting wax in vessel.



3.4 Unclogging the tap

IMPORTANT! Please always ensure tap is in off position (lever facing left) prior to operating your wax melter.



OFF POSITION



ON POSITION

When turning the unit on after previous use, there may be residue of wax in the tap and small pipe connected to the main unit. Residual wax should commonly loosen up whilst vessel is heating up.

Alternatively, you may opt to use the low heat of a heat gun to blow heat onto the tap and neck to loosen and liquify the wax. This will allow the flow of melted wax into your pouring jug.

Take care when handling the vessel and tap whilst it is in use, as these will be hot.



4. CARE & CLEANING

Take care when handling the vessel and any metal surfaces whilst it is in use, as these will be hot. Be careful when lifting the lid after heating, as residual heat can result in serious burns. Never place face over vessel.

IMPORTANT:

- Before cleaning, turn off power and unplug from the power source.
- Always wait for the melter vessel and contents to cool down before cleaning the vessel.
- Never immerse in water.
- Never put cold water into the hot melter vessel.
- To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and mild detergent.

Cleaning the vessel

1. When cooled, remove any excess particles.
2. When cooled, wash thoroughly in hot water and a non-abrasive detergent.
3. Remove stubborn spots with a plastic washing pad or sponge.

WARNING: Do not use steel wool or coarse scouring pads. These may damage the surface.

4. Rinse out in hot water to remove unseen particles.
5. Dry off with soft cloth.

Cleaning the exterior

When cooled, wipe from outside with a damp cloth.



5. WARRANTY

The warranty does not cover mechanical damages to the appliance caused by its inappropriate use (physical damage, e.g. button damaged by crushing or excessive force, broken control panel, damaged pieces caused by abuse such as dropping the appliance, etc.).

Before the appliance leaves the manufacturer, it is thoroughly checked and tested. If malfunctions do occur you may submit a warranty claim for review. Before you return the appliance to Luxury Candle Supplies, please read through the user guide to ensure the appliance has been operated correctly.

In no event will Luxury Candle Supplies be liable to the other for any type of incidental, special, exemplary, punitive, indirect or consequential damages, including, but not limited to, lost revenue, lost profits, rights or services, or interruption or loss of use of service or equipment, arising from the related product/s sold.



6. FURTHER INFORMATION

Need further help or information about your Wax Melter?
Contact us or visit our website for more tips and information.

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The information included in this user guide is based on the available data at the moment the document was issued. It is meant to be a description of safety requirements for the product and does not stand for a guarantee of its properties.

We reserve the right to keep improving our appliance. It is possible that some parts can be changed without prior notice. It is always the most up-to-date, and contains all changes since the last edition.

The user is responsible for taking all necessary steps leading to compliance with the local rules and legislation.

